

Sometimes it's the little things that make a difference. That's why we are offering a product to make your monthly budget more affordable.

Tyre and Rim Insurance from less than \$3.85 per week*



Tyre & Rim is a simple and cost effective way to ensure your car or motorcycle remains on the road by providing protection against tyre punctures/damage or any wheel rim becoming cracked, warped or misshapen.

This insurance also covers:

- 3 years of protection
- No excess on claims
- Towing to the nearest repairer or place of safety

Natloans Service Guarantee



Natloans stands by our finance and insurance deals. Don't forget we guarantee that if you find a better deal (price or offer) on the same finance and insurance products*, we'll give you a \$100 Coles Myer Group voucher!

Don't forget, all our loans have fixed interest rate loans, so you don't have to worry about your payments going up!

Give our friendly team a call to discuss the different loan options available to suit your budget on 1300 628 562.

It's the little things that count



Cars, Vans, Utes

Fr. 8.27%*



Business, Personal & Private sales.

Truck & Equipment

Fr. 8.55%*



Transport, Equipment & Agri Finance.

Boats & Jet Skis

Fr. 8.75%*



Jet Ski, Cruiser, Yacht & Trailer.

Road & Dirt Motorbikes

Fr. 8.95%*



Classic, Sports, Scooter & more.

Refinance

Fr. 8.95%*



Residuals & upgrades.

Top Little Things That Count

1. Chocolate, shoes & lattes
2. A smile
3. A free glass of grog
4. Sun!! Summer days
5. Honesty



Natloans Team Member Profile – August



Louiza Constantino is Natloans' Customer Retention and Marketing Assistant. Louiza is probably the person you hear from when your loan is settled and Natloans want to know if you were satisfied with our service. Louiza is a popular member of the natloans team. She always brings a smile to the faces of the natloans staff. She is clever, efficient and doesn't take herself too seriously!

Louiza, tell us what you like the most about your role at Natloans?

"I enjoy hearing feedback from clients in order to improve our service and working together with the Natloans team to make everyones experience with Natloans a pleasant one".

Outside of work, what do you enjoy doing?

"I enjoy meeting new people and travelling! I love spending time with friends and family and I must admit regular shopping sprees are of high priority too!!".

What bit of advice do you have for customers applying for finance?

"Be honest with your consultant, If you do have defaults it will only be time consuming hiding it. We will eventually find out."

For all your finance needs, you can contact Louiza at louiza@natloans.com.au or call her directly on 03 8585 2714, any time, any day.

Customer Satisfaction Rating for June 2010 - 93%!!!

This month Natloans scored incredibly well with an overall rating of 93/100!!! Here's what you said about us in June month.....



Mary Balzamo:

"Mary was responsive, tried to find the best deal! Very friendly and clear, she was a good rep to deal with."

Alain Samarcq

Mandy Lambert:

"No complaints! Mandy was brilliant, she has a great personality and was really helpful. She got everything sorted! I'd like to thankyou all!"

Rose Sheridan

Michelle Douthie:

"Communication was great, Michelle a great people skills. One month ago I couldn't get a loan, but Michelle contacted me after and arranged my loan, doing everything she could."

Tonia Abbott

Toni Shave:

"Overall service was great!"

Jamie Sloan

Karen Budge:

"Customer Service was good. Communication was efficient, even leaving messages was good. Some companies never pass on messages."

Bennett Maxwell

Thank You,
From the Team at Natloans.

* Terms, fees and conditions apply. To approved applicants only

